

CARIEND®

Superior care for your records.

CUSTODIAL RECORDS MANAGEMENT FOR HEALTHCARE

the
CARIEND
CONTINUUM

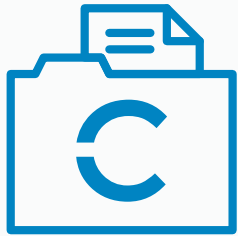


THE **CARIEND** CONTINUUM

What problem are we solving?

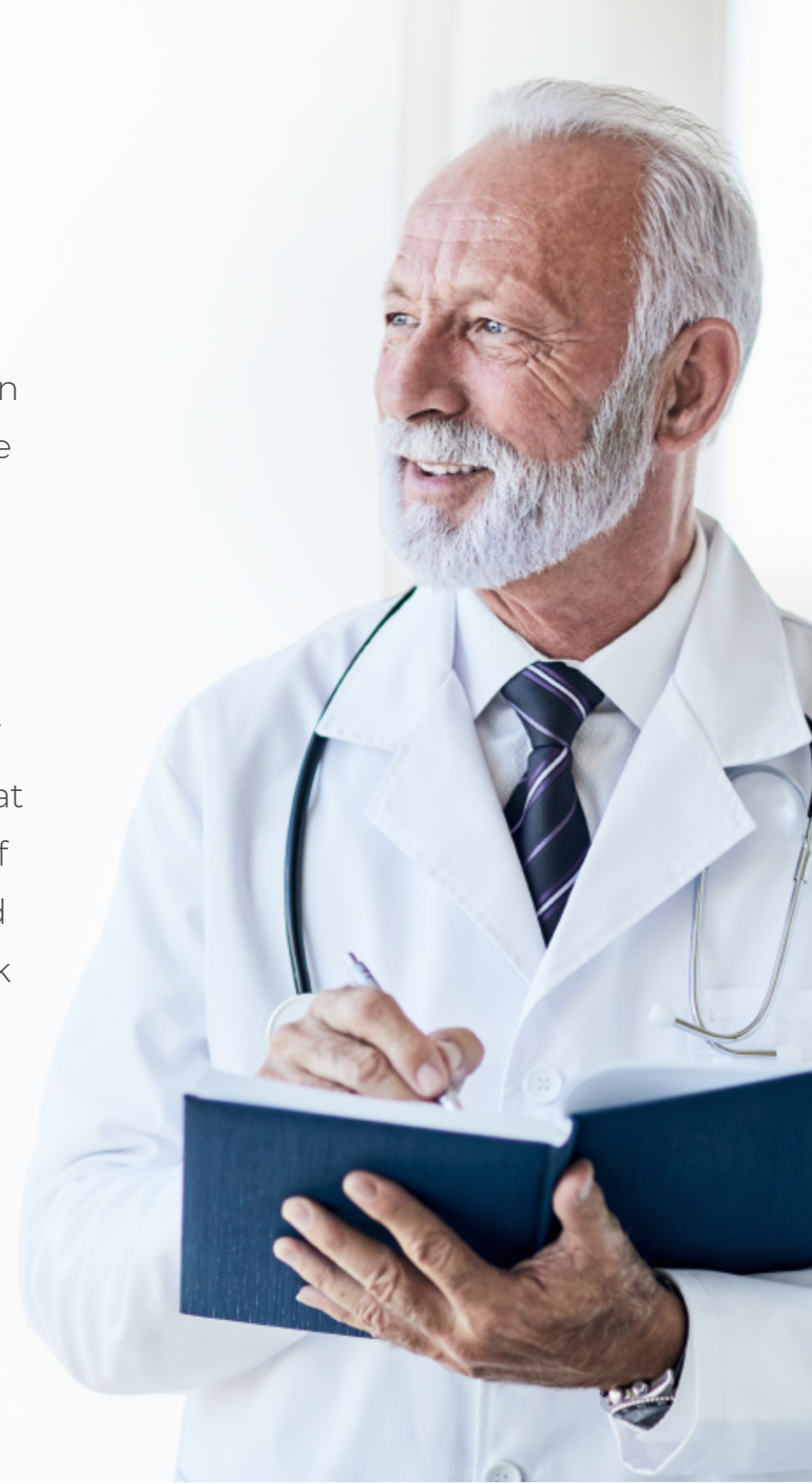
Your medical office or facility is closing, but the records still need to be maintained for patient care, litigation, insurance processing, and compliance. If the records are not properly stored, released, and ultimately destroyed when the statutory retention is met, you could face regulatory fines and penalties, or at least disruption arising from patients or litigants that demand copies of records they are legally entitled to.





Custodial Records Program

Cariend provides a comprehensive solution for the medical records you no longer have the means or desire to store through the required retention period. We help you centralize your records from a variety of sources, including inbound and cataloging the records, storage, Release of Information (ROI) and secure destruction at the end of the record lifecycle. Our team of experts understands your exact needs and provides you with the ability to simply walk away, knowing the records and your patients will be treated how you would want them to be treated.





Inbounding and Organizing Your Records

Cariend will work with you to understand your records, how they are organized, and the variety of formats you may have.

Cariend will help transfer your records to our state-of-the-art facility, in a cost-effective manner, while providing assistance with technical challenges that may arise. Physical records are barcoded and indexed for rapid access by our inventory control system, and electronic records are stored in our secure filesystems for immediate retrieval by our ROI Support Team.



Release of Information - Support and Contact for Patients

During our setup process, we provide you with the dedicated contact info of our Release of Information Support Team, to include in your notification where patients can request copies of their records. Once we take possession of your records, our team will assist patients and validate requests to ensure record copies are released in a timely and compliant manner.



Managing Your Business Records

Cariend understands the business records of healthcare facilities can require as much attention as the medical records. We utilize the same basic processes and apply the same level of care to assist with your business records, including areas such as revenue cycle, personnel/credentialing, financial, and legal information.



End of Term Destruction

When you engage Cariend to be the Custodial provider of your records, the destruction dates will be determined and authorized by you at the start, relieving you of any worry or hassle when the retention of your records is met. Upon reaching the required retention period, records automatically undergo our secure destruction process, which is AAA Certified by the National Association of Information Destruction (NAID). This includes any electronic records, eliminating the possibility of breach or liability beyond the required retention period.

Pricing and Payment

Our pricing is based purely on the volume, nature, and retention of the records. Once we confirm final specifications and you pay a one-time invoice, you and your patients will never receive an invoice again.

About Cariend

Cariend was founded on the principle of solely providing Custodial Records services to those in need. We recognized this was a gap in the records management industry, and we strive to deliver the best experience possible, for those who trust their records to our care, treating your records as if they were our own. Our management team has decades of experience serving the healthcare industry, with specific expertise in managing healthcare records for discontinued operations. We understand the challenges associated with winding down a healthcare operation, and we can help you navigate the process to walk away from the burden, ensuring your records are managed in the most cost-effective way, while maintaining patient care and compliance.

With Cariend Custodial Records Management, you can walk away from your healthcare and business records, while achieving:

- ✓ Patient Care
- ✓ Compliance
- ✓ Cost Reduction and Control
- ✓ Minimizing Risk
- ✓ Eliminating hassle for you and your staff
- ✓ Trusting your records to a provider that is dedicated solely to this service and treating your records exactly as you would ideally want to see them handled

Examples of **Healthcare Records** that we serve:

- ✓ Hospitals/Clinics
- ✓ Private Practices
- ✓ Behavioral Health/Addiction Treatment
- ✓ Nursing Homes
- ✓ Dentistry
- ✓ Pharmaceutical
- ✓ Pharmacy
- ✓ Testing Results
- ✓ Pathology Slides & Blocks
- ✓ Medical Insurance Records containing PHI

LEARN MORE ABOUT **CARIEND:**



Your moment begins now. To get started with
the closure process, call Cariend today at
855.516.0611 or visit us online at **CARIEND.COM.**

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